



## **I SUPPORT COMMUNITY, NFP PRIVACY POLICY**

### **Information Collection**

We collect information when you visit our website, make a donation and/or participate in our Inside Out Club @Home program. Some of this information is technical information that is automatically logged by our servers.

### **Making a Donation**

When you make an online donation, we collect personal information such as your name, billing address, and email address, if you have not already provided these details.

We also collect (but do not retain) credit card numbers which are processed by a third-party payment vendor subject to the terms of services and policies of Click and Pledge. Their use of your information is based on their terms of service and policies, not ours, so we encourage you to review those policies carefully.

### **Technical Information**

Like most websites, our servers automatically collect certain technical information when you visit our site, including your Internet Protocol address, browser type, browser language, the date and time of your visit, the referring URL, and, if you have visited our Site before, one or more cookies that may uniquely identify your browser. We also collect information about your activities on the site, such as the pages you access.

In order to collect this information, the site places a cookie on your hard drive. A “cookie” is a small file containing a string of characters that is sent to your computer when you visit a website. When you visit the website again, the cookie allows that site to recognize your browser. Cookies may store user preferences and other information. You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some website features or services may not function properly without cookies.

### **Use of Information**

I Support Community uses the personal information that you provide, and the technical information logged by our servers to:

- process your donation;
- improve your experience;
- contact you regarding your activity on the site (donations, participation in the Inside Out Club @Home) and/or other aspects of the service;
- operate the site and our business; and
- compile aggregate statistics that allow us to understand how visitors use our site and participate in the Inside Out Club @Home program, and to make improvements in design and content to better serve you.

### **Disclosure of Personal Information**

We will share your personal information with our agents, representatives, service providers and contractors in order to process your donations, offer you services in connection with our programs, communicate news and information about I Support Community, provide customer service, enhance and improve customers' donor experiences, and complete financial transactions. These service providers are authorized to use your information only to the extent necessary to serve these purposes, or as otherwise authorized by this policy.

If I Support Community merges with, or becomes an affiliate of another organization, we will ensure the confidentiality of any personal information involved in such transactions and provide notice before personal information is transferred and becomes subject to a different privacy policy.

Aside from the purposes described above, we will not disclose your personal information without your consent, unless: (1) we need to respond to a subpoena, court order or legal process; (2) an emergency situation requires disclosure before your permission can be obtained (e.g., situations involving potential threats to personal safety), or; (3) we determine that disclosure is needed to protect our rights or property, or the rights or property of another person.

We may share aggregated demographic and statistical information with our other partners. This is not linked to any personal information that can identify any individual person.

### **Unsubscribing**

You may unsubscribe from I Support Community newsletter communications at any time by sending an unsubscribe email as described at the bottom of every communication.

### **Service Provider Websites**

Service provider websites used to collect your information for the I Support Community newsletters and/or event registration have their own privacy policies. When you provide personal information at one of those sites, you are subject to the privacy policy of the operator of that site. We encourage you to read that policy before submitting any personal information.

You should take additional steps to safeguard your personal information online. To learn more about how to protect yourself, visit the [Federal Trade Commission website](#).

### **Links to Other Websites**

Other websites, including those of our partners (links to which appear on “I Support Community”), have their own privacy policies. When you provide personal information at one of those sites, you are subject to the privacy policy of the operator of that site, not the I Support Community privacy policy. We encourage you to read that policy before submitting any personal information.

You should take additional steps to safeguard your personal information online. To learn more about how to protect yourself, visit the [Federal Trade Commission website](#).

### **Security**

I Support Community understands the importance of keeping your information secure and confidential. We have implemented policies and procedures designed to help safeguard your information. When you make a donation, information about your credit card is transmitted using SSL.

### **Privacy Policy Updates**

Our privacy policy is regularly reviewed to make sure we continue to serve the privacy interests of our customers. If our information practices change materially, we will post the policy changes on the privacy page of this website to notify you of these changes. Please check our website periodically for more information on how we use the data we collect.

### **Contact Us**

You may contact us by using the “Contact Us” information in the footer of our site. We try to reply promptly to every message we receive. This information is used to respond directly to your questions or comments. We also may file your comments and share them with our customer care team to improve our service in the future.